



Instructions for entering the Imperial Sports Center

Guests of the Imperial Hotel must present their room card with the room number when entering the sports center.

If the situation requires, and there are given general government regulations (COVID-19), the required documents must be presented to authorize entry to the facility, regardless of the fact that the guest has already presented his/her identification at the hotel.

Access to the fitness room only for persons over 15 years of age. Access to other sports facilities only with a supervision of a person over 18 years of age, who is fully responsible for the minor.

Entry to the sports center will only be granted to persons wearing suitable and clean sports shoes, it is absolutely necessary to change shoes before entering the area. We do not respect outdoor footwear!

Furthermore, for the clients of the Hotel Imperial Karlovy Vary, the rules set out in the "Operating Rules of the Imperial Sports Center", which is part of this document., apply. Information will also be provided by the reception staff of the sports center.

Thank you for your understanding,

TEAM OF SPORCENTRUM IMPERIAL



OPERATING RULES OF THE IMPERIAL SPORTS CENTER

Establishment:

Sportcentrum Imperial
Libušina 1212/18
360 01 Karlovy Vary

Operator:

Imperial Karlovy Vary, a.s.
U Imperiálu 7/31
360 01 Karlovy Vary
ID NO. 45359318
VAT NO. 45359318

Article I.

Entrance to the Imperial Sports Centre

- 1) Entrance to the Sportcenter Imperial (hereinafter referred to as SCI) is only permitted during opening hours with a valid club card or after payment of a one-off entrance fee at the SCI reception. Cancellation of any reservation must be made by the club member or visitor at least 24 hours prior to the start of the reserved time, otherwise the operator is entitled to demand payment of the full value of the reservation, and, in the event of non-compliance, prohibit entry to the sports center. By entering the SCI premises, each club member and visitor is obliged to comply with the provisions of these Operating Regulations and to follow the instructions of the operator.
- 2) Reservations for individual sports fields can be made with the attendant based on the schedule and game plan and according to SCI's current capacity.
- 3) **Children under 15 years of age are not allowed in the fitness room.** Access to other sports facilities is only possible when accompanied by a person over 18 years of age, who is thus responsible for the safety of the minor. SCI is not responsible for any injuries or damage to property.

Article II.

Rights and Obligations of Club Members and Visitors

- 1) Each club member and visitor is obligated to maintain personal cleanliness and keep all SCI areas and facilities clean and to be mindful of his/her own and others' safety in his/her actions, knowing that he/she is responsible for his/her own health.
- 2) Access to individual sports facilities is only for the purpose of sporting activity, provided that coaching or similar activity may only be undertaken with the prior approval of the SCI Operator. The responsibility for the coaching or similar activity lies with the coach.
- 3) It is allowed to enter the sports ground only in clean sports shoes or shoes that do not destroy the surface of the sports ground.
- 4) The operator shall not be liable for any damage to personal belongings left in the changing rooms or other areas of SCI. Items found on the premises must be handed over to the operator by the finder.
- 5) Club members and visitors are obliged to spare the SCI facilities. They shall pay for any damage or loss caused by them, both to SCI facilities and to the property or health of others.
- 6) Club members and visitors may make wishes and complaints regarding SCI operations or staff to the attendant or directly to the operator.
- 7) Each club member and visitor is required to clean up the facility at the end of playing hours.

Article III.

Prohibited Activities at SCI

- 1) Disturbing the peace of other visitors.
- 2) Polluting the premises by spitting, littering, etc.
- 3) Bringing dogs or other animals onto the premises.

Article IV.

Exclusion from visiting SCI

Any member of the club or visitor who, despite being warned, fails to comply with the provisions of these operating rules or fails to obey the instructions of responsible personnel will be banned from SCI without refund.

If in such cases the club member or visitor fails to leave SCI when asked to do so, the responsible officer may request the Municipal Police and the Police of the Czech Republic to intervene.

Article V.

Duties of the staff

The attendant shall supervise the observance of these operating rules. He/she shall keep the sports facilities free of obvious gross dirt by using appropriate cleaning tools and disinfectants, which are also located at the entrance of the locker rooms, restrooms and sports fields.

Article VI.

Cleaning

Cleaning of all SCI areas shall be done immediately after soiling, otherwise at least once a day using disinfectants. Sanitation facilities shall be cleaned daily as needed using disinfectants. When working with disinfectants, the principles of health and safety at work shall be observed and personal protective equipment shall be used. The waste bin is emptied at least once a day, followed by cleaning and disinfection.

Article VII.

Technical condition

The SCI Manager is responsible for the safe operation, maintenance and repair of the SCI. It is recommended that the surface of the tennis courts and the top layer of sand be machine cleaned once a year with the top layer of sand disturbed. It is also recommended that all fitness machines be inspected once a year by a professional company.

Article VIII.

Operating hours, prices

Operating hours are posted on the front door of SCI. The price list of SCI services is available at the service desk.

Article IX.

Principles of personal hygiene of employees and protection of consumer health

Only aids, cosmetics, devices and other products that meet the requirements of the applicable, generally binding regulations may be used in the provision of services. There shall be a first-aid kit equipped in accordance with the services provided and hand sanitizer.

The location of the first aid kit is with the attendant.